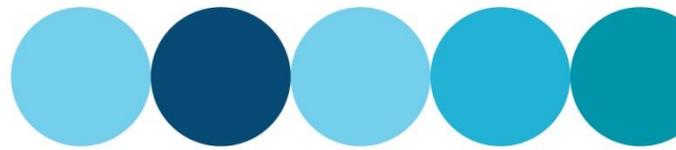


Upcoming sewer relining work Katanning

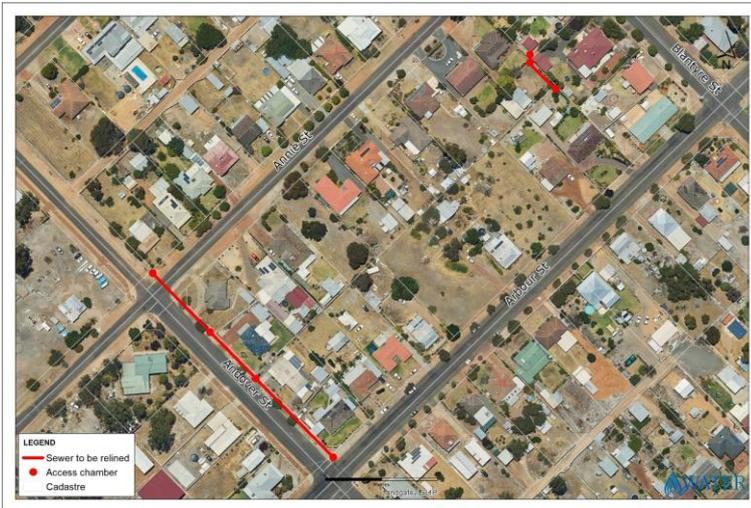


What is happening?

Our authorised contractor, Aaro Group, will soon commence work to refurbish ageing wastewater pipes in Katanning. Sewer relining uses trenchless technology to clean and refurbish existing wastewater pipes. It reduces the likelihood of blockages and extends the life of this important infrastructure by at least 50 years.

Where is this happening?

We will be working in select areas across Katanning. Please refer to the map below to view the work areas.

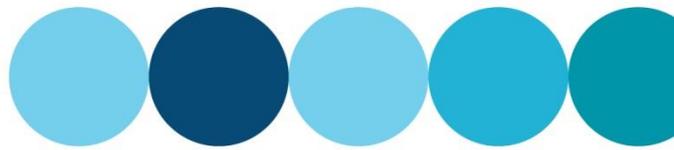


Think before you flush

Only soap and water down the sink.
Paper, pee and poo down the loo.



Upcoming sewer relining work Katanning

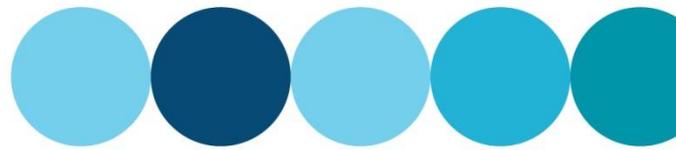


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Upcoming sewer relining work Katanning



When is this happening?

Work is scheduled to commence on **18 October 2021** and will be completed in late November 2021. During this period, we will generally work from Monday to Saturday between 7.00 am and 5.00 pm.

How will this impact me?

Aaro will be working in both verges and/or roads, and also in the boundary of private properties. If Aaro requires access to your property, we will contact you directly to discuss the work and arrange entry.

Residents and businesses may notice more activity in the area, noise from generators and vehicles and temporary odour. Traffic management will be in place to direct vehicles, cyclists and pedestrians safely around the work area.

If you experience any odour in your bathroom during this work, flush your toilet and pour water down the floor drain. Where possible, please keep all toilet lids closed during this period. If water spurts from your toilet, please notify **Mitch Cornell (Aaro Superintendent) on 0450 603 439** from Aaro Group immediately. Aaro will assess the issue, work with you to organise a cleanup and notify the Department of Health.

We thank you for your understanding and appreciate your cooperation while this important work takes place.

Who can I contact?

- An enquiry or issue requiring immediate actioning onsite, please contact Aaro Project Manager, Leo Repone, via email at leo.repone@aarogroup.com or call 0408 588 079
- For project information please contact Moe Oo, Water Corporation Project Manager, via email at Moe.Oo@watercorporation.com.au or call (08) 6330 6727
- For general enquiries, please contact Eva Buckley, Community Engagement Advisor via email at Eva.Buckley@watercorporation.com.au or call (08) 9420 2085
- For faults, emergencies and security issues please contact 13 13 75 (24 hours)

For more information, visit watercorporation.com.au/sewerrelining



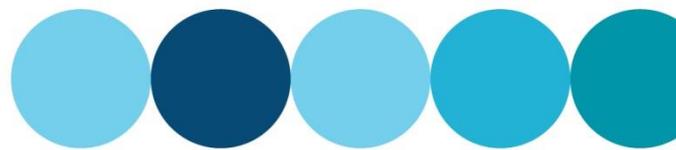
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Upcoming sewer relining work

Katanning

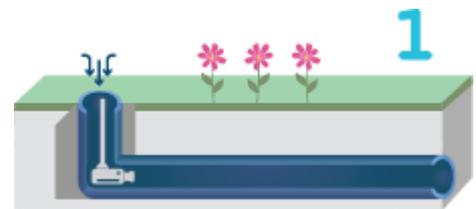


How does it work?

The nature of the sewer relining program means that the work is undertaken in stages, with a different Aaro work crew for each stage. As such, you may notice that Aaro will come for a few days at a time to complete the first stage, will be gone for a few weeks and then come back to complete subsequent stages.

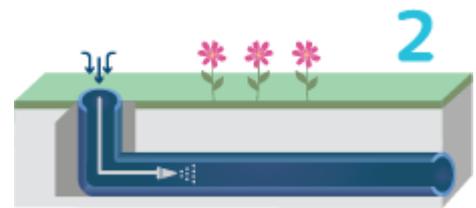
Step 1 - Pipes are checked via CCTV

To determine exactly what we need to do to fix them.



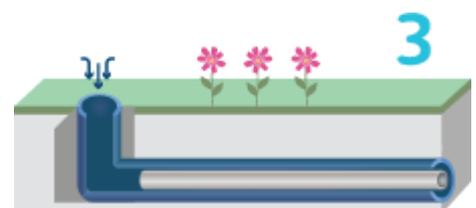
Step 2 - Pipes are cleaned

High pressure water is jetted through the pipes. It may cause some gurgling or splashing from your toilet. We therefore advise to keep the toilet lid down. If water does spurt out of the toilet, please contact the Aaro Project Manager immediately.



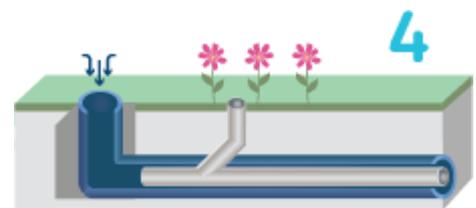
Step 3 - Pipes are relined

A plastic strip is wound into the old pipe by a machine to form a new pipe.



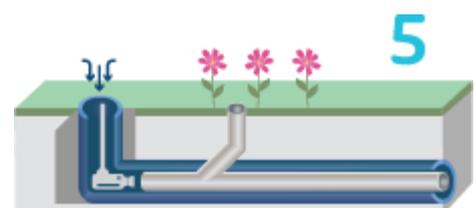
Step 4 - New pipe is connected

Lateral lines (property connections) are reconnected to the new pipe and junctions are sealed to protect the system. This opens the connection to provide access to the system.



Step 5 - Pipes are checked

This ensures that the job has been done properly. If we find any issues we'll come back and fix it. We may need to return to the area to repeat the above steps.



Think before you flush

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Paper, pee and poo down the loo.

